



Buffalo Tanks (Pty)Ltd ten-year warranty.

Buffalo Tanks carry a full replacement ten-year warranty on all vertical water storage tanks in normal applications to full integrity or retention from the date of purchase. Buffalo Tanks are converters, the warranty is on workmanship only. We have no control over the chemistry of the plastic, which we use in good faith. The warranty is non-transferable. All other products carry a two-year warranty.

The warranty is subject to the following conditions:

The base on which the tank is installed must be level and support the tank completely, no overhang is allowed. The base must be of solid foundation, construction of concrete or similar alternative material. It must be of sufficient strength in order to support both the tank and its contents. The surface of the base must be free of any sharp objects. Ensure correct use of connections, all couplings must be waterproofed in an appropriately manner. (No steel/iron fittings or connectors allowed.) No vibrating connections. All pipes must be fitted in accordance with SANS 10252-1 to prevent excessive movement and to limit or prevent such external forces. Lid must be fitted in appropriate manner to prevent sunlight penetration. The vertical water tanks are intended for stationary use only. The filling rate should not exceed the overflow rate. Liability in terms of this warranty shall be limited to claims that arise from loss of integrity of the product. Liability for other losses and/or subsequent damages suffered are excluded. All claims for replacement tanks or damages must be submitted during the warranty period. Proof of date of purchase is absolutely necessary.

Excluded from the warranty are the following:

Any damage caused by handling, storage or the incorrect installation of the tank. Damage caused by incorrectly transporting tanks. (Excessive force used in tying down of tanks. Over tightening of straps and ropes must be avoided.) Where tanks are dropped, experiencing a high degree of impact. Tank failure or leakage caused as a result of faulty fittings or defective connections. Liquid contents exceeding 40 C or materials that are incompatible with LLDPE. Modifications made to tanks that weaken the integrity of the structure. Where tanks are used for a purpose for which it was not designed. Where incorrect installation procedures were followed. Where metal fittings were used as connectors on the tank. Repair work not done by Buffalo Tanks staff members. Important: Buffalo Tanks does not accept responsibility for structural or installation cost in case of repairs or replacements, including the tank contents. This warranty is given by us and no other warranty, expressed or implied shall be of any force and effect.